



**Deltech Furnaces**  
We Build The Furnace To Fit Your Need®

<b>DELTECH, INC.</b>		<b>SUPPLIER SURVEY</b>		<b>Page 1 of 4</b>	
COMPANY NAME					
Address					
City, State, Zip					
Contact					
Telephone					
Fax					
E-mail					
<b>General Questions</b>					
	What is the company's major product line?				
	How many employees are employed with the company?				
	Company Representative or point of contact?				
	Who is the Quality or Management Representative?				
	Who is the Procurement/Buyer?				
	What commodities or services are currently being procured by Deltech Furnaces?				
	Does Deltech Furnaces have any open contracts with the company?				

When responding to the following Quality Management System questionnaire, please explain all "N/A" (Not applicable) responses in the "Comments" section at the end of the survey.

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<b>1.0 Program</b>					
1-1	Does the company have a written Quality Program or Management System that is developed, implemented, and maintained?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> N/A	<input type="checkbox"/> Do not Understand
1-2	What Standards or Requirements (including edition) is the QMS written to (e.g., ISO 9001:2008, other)?				
1-3	Does the QMS describe (On writing/charts) the organizational structure, functional responsibilities, levels of authority, and interfaces for those managing, performing, and assessing the work?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> N/A	<input type="checkbox"/> Do not understand
1-4	Does the QMS describe (in writing) management processes, including planning, scheduling, and resource considerations?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> N/A	<input type="checkbox"/> Do not Understand
<b>2.0 Personnel Training and Qualification</b>					
2-1	Are personnel trained and qualified to ensure they are capable of performing their assigned work?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> N/A	<input type="checkbox"/> Do not Understand
2-2	Are personnel provided continuing training to ensure that job proficiency is maintained?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> N/A	<input type="checkbox"/> Do not Understand
2-3	Are training & qualification methods documented?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> N/A	<input type="checkbox"/> Do not Understand
<b>3.0 Quality Improvement</b>					
3-1	Are processes to detect and prevent quality problems established and implemented?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> N/A	<input type="checkbox"/> Do not Understand
3-2	Are items, services, and processes that do not meet established requirements identified, controlled, and corrected according to the importance of the problem and the work affected?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> N/A	<input type="checkbox"/> Do not Understand
3-3	Does the correction of quality problems include identifying the causes of problems and working to prevent recurrence?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> N/A	<input type="checkbox"/> Do not Understand
<b>4.0 Documents and Records</b>					
4-1	Are documents prepared, reviewed, approved, issued, used, and revised to prescribe processes, specify requirements, and establish design?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> N/A	<input type="checkbox"/> Do not Understand
4-2	Are records specified, prepared, reviewed, approved, and maintained?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> N/A	<input type="checkbox"/> Do not Understand

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<b>5.0 Work Processes</b>		
5-1	Is work performed to established technical standards and administrative controls using approved instructions, procedures, or other appropriate means?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input type="checkbox"/> Do not Understand
5-2	Are items identified and controlled to ensure their proper use?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input type="checkbox"/> Do not Understand
5-3	Are items maintained to prevent their damage, loss, or deterioration?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input type="checkbox"/> Do not Understand
5-4	Is equipment used for process monitoring or data collection calibrated and maintained?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input type="checkbox"/> Do not Understand
<b>6.0 Services</b>		
6-1	Are services provided using sound engineering/scientific principles and appropriate standards?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input type="checkbox"/> Do not Understand
6-2	Do services, including changes, incorporate applicable requirements and task needs?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input type="checkbox"/> Do not Understand
6-3	Are service interfaces identified and maintained?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input type="checkbox"/> Do not Understand
6-4	Is the adequacy of service products verified or validated by individuals or groups other than those who performed the work?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input type="checkbox"/> Do not Understand
6-5	Is verification and validation of the work completed before release of the completed services?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input type="checkbox"/> Do not Understand
<b>7.0 Inspection and Acceptance Testing</b>		
7-1	Do procured items and services meet established requirements and perform as specified?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input type="checkbox"/> Do not Understand
7-2	Are prospective suppliers evaluated and selected on the basis of specified criteria?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input type="checkbox"/> Do not Understand
7-3	Are processes to ensure that approved suppliers continue to provide acceptable items and services established and implemented?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input type="checkbox"/> Do not Understand

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<b>8.0 Inspection and Acceptance Testing</b>				
8-1	Is inspection and testing of specified items, services, and processes conducted using established acceptance and performance criteria?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input type="checkbox"/> Do not Understand		
8-2	Is equipment used for inspections and tests calibrated and maintained?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input type="checkbox"/> Do not Understand		
<b>9.0 Management Assessment</b>				
9-1	Do managers assess their management processes?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input type="checkbox"/> Do not Understand		
9-2	Are problems that hinder the organization from achieving its objectives identified and corrected?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input type="checkbox"/> Do not Understand		
<b>10.0 Independent Assessment</b>				
10-1	Are independent assessments planned and conducted to measure item and service quality, to measure the adequacy of work performance, and to promote improvement?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input type="checkbox"/> Do not Understand		
10-2	Does the assessment group performing independent assessments have sufficient authority and freedom from the line to carry out its responsibilities?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input type="checkbox"/> Do not Understand		
10-3	Are persons conducting independent assessments technically qualified and knowledgeable in the areas assessed?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input type="checkbox"/> Do not Understand		
<b>Comments/Remarks</b>				
Preparer				
	Printed Name/Title	Signature	Date	

Send your completed form to [dkuiper@deltechfurnaces.com](mailto:dkuiper@deltechfurnaces.com)