

Holiday Hours 2019-2020



Christmas and New Year's Day

24/7 Care and Advice* is available even on holidays



Call

Call **303-338-4545** (TTY **711**), anytime, day or night.

For medical advice or to confirm urgent care hours and locations.

Have a safe and healthy holiday!



Chat

Log on to **kp.org** or the **mobile app** to chat with a Kaiser Permanente doctor.

For medical advice or guidance on what type of care you need.

*Chat is available from 7 a.m. to 10 p.m., 7 days a week.

Kaiser Permanente medical offices that do not offer urgent care will close at 4 p.m. on Christmas Eve and remain closed **December 25, 2019**, in observance of Christmas Day. They will also be closed **January 1, 2020**, in observance of New Year's Day.

Kaiser Permanente medical offices that offer urgent care will be open 8 a.m.-6 p.m. on Christmas Eve and Christmas Day, as well as New Year's Day.



Urgent Care

Think about urgent care for medical issues that need quick attention but aren't life-threatening, such as asthma flare-ups, injuries, stomach pain, sprains or strains.

The following medical offices are open on Christmas Eve, December 24, Christmas Day, December 25, and New Year's Day, January 1, for urgent care and pharmacy services **ONLY**:

**Aurora Centrepont
Lakewood
Lone Tree**

Urgent Care & Pharmacy Hours: 8 a.m.-6 p.m.

Please note that routine laboratory services will not be available.

Urgent Care at Home
DispatchHealth delivers high-quality health care to your home. Available December 25 and January 1, from 8 a.m.-10 p.m., **303-500-1518** (TTY **711**).



Emergency Care

Emergency care is for medical or mental health conditions that require immediate medical attention to prevent serious jeopardy to your health.

If you have an emergency medical condition, call **911** or go to the nearest emergency department.

If time and safety permit, call the Appointment and Advice Contact Center at **303-338-4545** (TTY **711**) for medical advice and Kaiser Permanente affiliate locations.

kp.org/getcare

